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PATENT TRADEMARK OFFICE

Substitution for Form PTO 1449

INFORMATION DISCLOSURE STATEMENT BY APPLICANT (use as many sheets as necessary)				Complete if Known	
				Application No.	10/624,283
				Filing Date	07/22/2003
				First Named Inventor	Cindy Whitacre
				Art Unit	4127
				Examiner Name	Patel, Krupal D
Sheet	1	of	1	Attorney Docket No.	1160215.0505406

U.S. PATENT DOCUMENTS					
Examiner initials	Cite No.	DOCUMENT NUMBER	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
		Number-Kind code ² (if known)			
		US- None			

FOREIGN PATENT DOCUMENTS						
Examiner initials	Cite No.	Foreign Patent Document	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear	T ⁶
		Country Code ³ -Number ⁴ -Kind code ⁵ (if known)				
		None				

OTHER PRIOR ART – NON-PATENT LITERATURE DOCUMENTS			
Examiner initials	Cite No.	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published	T ⁶
		None	

CONVERGYS CROSS REFERENCES		
Examiner initials	Cite No.	
	1	U.S. Application Serial No. 11/846,590; Naik
	2	Application for U.S. Application Serial No. 11/846,590
	3	Information Disclosure Statement dated 11/05/2007 for U.S. Application Serial No. 11/846,590

EXAMINER SIGNATURE _____ DATE CONSIDERED _____

EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

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